# CUSTOMER CASE STUDY

DocKIT handles the data volume & complexity issues of content migration for a leading global Biometric and Identity management solutions provider

## The Background

Our customer was storing their enormous data volume in a third-party content server. The server maintained a centralized storage of a huge volume of data. Divestiture of one of their business units led to the task of migrating documents from existing severs to local SharePoint servers.

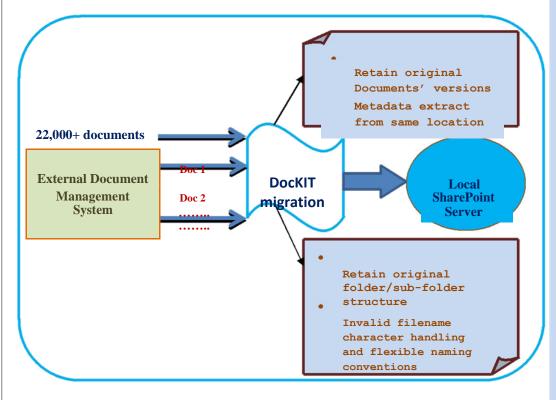
In such a situation, they anticipated several issues that were typical in any bulk transfer of documents. A couple of such issues were extraction of metadata and retention of the original versions of documents.

Other challenges include the disadvantages that are likely to occur in a manual process such as speed and efficiency due to the data volume and complex folder structures.

Thus, they were in search of an automated migration tool when they found DocKIT extremely useful meeting their requirements.

#### **Know Our Customer**

Our customer is a global leader in multi-biometric technologies and identification systems.



#### The Situation

Our customer was in a difficult phase of their 'business unit divestiture' during which they had the responsibility of documents migration from a common third-party content sever to a local SharePoint server. They had concerns related to the volume of documents and complex folder/sub-folder structures during migration. They also had to retain the documents' original versions and maintain the metadata.



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## **DocKIT Solution Advantage**

- The customer was able to conduct a speed transfer of 22,000 plus documents.
- DocKIT helped our customer to migrate the metadata of documents from the same data file eliminating the need for a separate metadata file creation.
- DocKIT's document versions feature with flexible options helped our customer to migrate the original versions of documents.
- Though their Java program was able to handle the illegal characters in filenames for the Windows System, it failed for the SharePoint environment.

This specific issue was handled by DocKIT's file renaming/invalid character handling options which emerged as an extremely useful feature of DocKIT for the customer.

- Our customer made use of DocKIT's folder/sub-folder feature with customized options to retain the original folder/sub-folder structure. Also, the import of selective folder structure levels was possible with DocKIT.
- Another feature that made our customer benefit from DocKIT is the 'Reimport task' option that imports only those corrected documents which encountered some errors during migration thereby saving time and resource.
- The customer was able to accomplish such voluminous transfer in just 15 hours and saved several man days.

## The Package

DocKIT supports Microsoft SharePoint Server 2010 / Microsoft SharePoint Foundation 2010 and Microsoft Office SharePoint Server 2007 (MOSS 2007) / Microsoft Windows SharePoint Services v3.0 (WSS 3.0) environments.

For more information about DocKIT, go to:

http://www.vyapin.com/products/sharepoint/sharepoint-2010/dockit/sharepoint-migration.htm

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